

## Coverage Overview

### Real estate home warranty plans and pricing

All coverages may not be available in all areas.

#### Systems

|   | Shield Complete | Shield Plus | Shield Essential | Seller Coverage Option |
|---|-----------------|-------------|------------------|------------------------|
| Air Conditioning (including geothermal systems) | •               | •           | •                | •                      |
| Heating (including geothermal systems)          | •               | •           | •                | •                      |
| Plumbing  | •               | •           | •                | •                      |
| Ductwork  | •               | •           | •                | •                      |
| Electrical                                      | •               | •           | •                | •                      |
| Water Heaters                                   | •               | •           | •                | •                      |

#### Appliances

|                          |   |   |  |  |
|--------------------------|---|---|--|--|
| Clothes Washers          | • | • |  |  |
| Clothes Dryers           | • | • |  |  |
| Refrigerators            | • | • |  |  |
| Built-in Microwave Ovens | • | • |  |  |
| Dishwashers              | • | • |  |  |
| Garbage Disposals        | • | • |  |  |
| Ranges/Ovens/Cooktops    | • | • |  |  |

#### Additional Home Items

|  |   |   |   |   |
|--|---|---|---|---|
| Ceiling Fans   | • | • | • | • |
| Doorbells  | • | • | • | • |
| Garage Door Openers  | • | • | • | • |
| Built-in Exhaust Fan (including bathroom, attic, and whole house fans) | • | • | • | • |
| Installed Instant Hot/Cold Water Dispensers                            | • | • |   |   |

#### Coverage Limits

Limits shown are available per agreement term.

|  |                |                              |                              |                              |
|--|----------------|------------------------------|------------------------------|------------------------------|
| HVAC or Ductwork Limit (per system*)   | \$15,000       | \$15,000                     | \$15,000                     | \$1,500                      |
| Refrigerant (*Included in the \$15,000 HVAC limit)                               | Unlimited      | \$10/lb <sup>†</sup> covered | \$10/lb <sup>†</sup> covered | \$10/lb <sup>†</sup> covered |
| Roof Leak Repair   | \$1,000        | \$1,000 w/Add-on             | \$1,000 w/Add-on             | —                            |
| Appliances (per item)  | \$7,000        | \$4,000                      | —                            | —                            |
| Correction of Code Violations, Permits, and Modifications (shared limit for all) | \$1,000        | —                            | —                            | —                            |
| Correction of Code Violations  | Included above | \$250 Initial term only      | \$250 Initial term only      | \$250                        |
| Permits  | Included above | \$250 Initial term only      | \$250 Initial term only      | \$250                        |
| Modifications  | Included above | —                            | —                            | —                            |

#### Member Benefits

Fees vary by service and are due at time of request. Additional terms and conditions may apply.

|  |                      |                      |                      |           |
|--|----------------------|----------------------|----------------------|-----------|
| • Rekey Service <sup>**</sup>                                  | Price of Service Fee | Price of Service Fee | Price of Service Fee | —         |
| • Smart Home Tech Installation and Setup Services <sup>†</sup> | Available            | Available            | Available            | —         |
| • Pre-season HVAC Tune-ups <sup>†</sup>                        | One included         | \$100/unit           | \$100/unit           | —         |
| • Discounts for New HVAC Systems <sup>§</sup>                  | Available            | Available            | Available            | Available |

## Shield Assurances

Included in all plans:

- ✓ Normal wear-and-tear, no matter the age of a covered item
- ✓ Unknown, pre-existing breakdowns
- ✓ Items without maintenance records
- ✓ Duplicates of the same item, like that extra A/C unit
- ✓ Removal of defective equipment
- ✓ Breakdowns caused by improper installations or repairs; insufficient maintenance; rust, corrosion and sediment; mismatched HVAC systems
- ✓ Refrigerant recapture, reclaim and disposal
- ✓ Permits and correction of code violations

(See details on chart to the left)

## Seller Coverage Option



Cover your home for up to 6 months while it's on the market with all the same home systems and items from the **ShieldEssential** plan. Best of all, no payment is due until the home closes.

Subject to a \$1,500 cap during the listing period. Renewable upon review at the discretion of American Home Shield after 6-month period, up to 12 months.

**Scan this QR code to view our sample agreement.**



## Real estate professionals can order on your behalf by:

1. Visiting [pro.ahs.com](http://pro.ahs.com)
2. Calling **800.735.4663, ext. 1**
3. **Mailing enrollment application with payment:**  
AHS, P.O. Box 650993, Dallas, TX 75265-0993
4. **Emailing enrollment application without payment:**  
[AHSREOrders@ahs.com](mailto:AHSREOrders@ahs.com)

\*Geothermal, glycol, hot water, and steam circulating systems subject to item specific limit of \$2,000.

\*\*Rekey Services: Rekey services are offered by Frontdoor Pro and performed by a Frontdoor Pro independent service contractor. For buyer use only. Not available in all areas.

**Smart Home Tech Installation and Setup Services:** Smart home tech installation and setup services are provided by a third party. For buyer use only. Not available in all areas.

**Pre-season HVAC Tune-ups:** Tune-ups are offered by Frontdoor Pro and performed by a Frontdoor Pro independent service contractor. Tune-ups are available seasonally (spring: A/C; fall: heating). With the **ShieldComplete** plan, your first tune-up of one unit is included for free per agreement term. Service dates are limited and may vary based upon location, Pro service use only.

**Discounts for New HVAC Systems:** The New HVAC Program is offered by Frontdoor Pro and performed by a Frontdoor Pro independent service contractor. Not available in all areas. See the plan agreement at [ahs.com/contracts](http://ahs.com/contracts) for coverage details including service fees, limitations and exclusions. Coverage limits and charges for non-covered items may apply. Coverage may not be available in all areas.

The plan agreement is subject to \$50,000 aggregate limit of liability.

